



**COLLEGE OF PUBLIC HEALTH**  
**UNIVERSITY OF THE PHILIPPINES MANILA**  
**SEAMEO TROPED Philippines**  
*Regional Centre for Public Health, Hospital Administration,  
 Environmental and Occupational Health*



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# Total Quality Management

**For: Physicians, dentists, nurses, medical technologists, nutritionist-dietitians, physical therapists, occupational therapists, speech pathologists, midwives, sanitarians, teachers, professors, academicians, researchers, staff personnel**

This is a five short course on Total Quality Management that discusses basic concepts of quality managements in the health care setting. It provides basic tools for quality improvement that will enable the participants to undertake continuous quality improvement in their workplaces.

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